

Fraud Type	Cases Closed	No Evidence of Fraud	Customer Error / Incorrect Discount	Fraud Proven/ Prevented*	Total due to be repaid to TMBC	Increase In liability (annual amount)	No of Penalty Charges	Total £ Penalty charge
Housing	6	5	0	1	£0.00	£0.00	0	£0.00
Council Tax Reduction	11	5	5	1	£9,856.80	£6,526.51	2	£140.00
SPD	284	215	69	0	£30,104.10	£30,433.88	54	£3,780.00
SPD & CTR	4	3	0	1	£0.00	£0.00	0	£0.00
NNDR	0	0	0	0	£0.00	£0.00	0	£0.00
DHP	0	0	0	0	£0.00	£0.00	0	£0.00
New HB Claim	2	0	0	2	£0.00	£0.00	0	£0.00
	307	228	74	5	£39,960.90	£36,960.39	56	£3,920.00

Sanctions as follows:

- £70 Penalty x 56
- 2 x Cautions

*The remaining 3 cases were fraud prevented – we do not currently place a value on these